



THIS IS AN INTERACTIVE AGREEMENT
(PLEASE FILL IN THEN DOWNLOAD AND SIGN)



Iridium Monthly Account Airtime Agreement

Please fill in ALL sections and email or fax back ALL pages to your dealer

Section 1: Pricing 140														
Plan Type	Monthly Fee	Monthly Fee paid 12 months in Advance	Min Duration (Months)	Minute's included in monthly fee	SMS included in monthly fee	Activation Fee	Mobile to Fixed, Mobile to Mobile Data (per min)	Mobile to Mobile Voice (per min)	Fax (per min)	Email via onsatmail Rudics (per min)	2 Stage Dialling (per min)	Calls to Other Satellites (per min) SMS	(Mobile orig) per message	Tick one option
Voice & Data Service														
Allowance 10	\$57.05	n/a	3	10	10	\$20	\$1.40	\$0.65	\$1.10	\$1.10	\$1.50	\$8.50	\$0.11	
Allowance 10	n/a	\$51.23	12											
Allowance 75	\$85.05	\$85.05	3	75	0									
Allowance 150	\$113.05	\$113.05	3	150	Unlimited								n/a	
<p>Allowance plans can be used with a standard SIM card which provides access to the network for voice, SMS and data services. Or a Crew Calling SIM which also allows use with pre-paid scratch cards (GoChat). This allows Crew members' on-board vessels to pre-purchase scratch cards to make calls separately to the monthly account calls. GoChat scratch cards are available on request. Monthly Fees are pro-rata for month of activation, monthly in advance and based on a full billing month at deactivation. Allowance free minutes can be voice or data (excluding calls to other satellite networks) There is no roll over of unused minutes/SMS. When payment of the monthly fee is 12 months in advance the minute/SMS allowance is applied on a monthly basis. The 75 and 150 allowance plans can be paid up front, there is no associated reduction.</p>														
Data Only Service														
Circuit Switched (with or without Rudics)	\$18.00	n/a	3	n/a	n/a	\$10	\$1.40	n/a	\$1.10	\$1.10	n/a	n/a	\$0.45	
	n/a	\$16.50	12											
<p>Both a standard and Crew Calling SIM cards can be activated as data only. Monthly Fee are pro-rata for month of activation, monthly in advance and based on a full billing month at deactivation.</p>														
+1 Access	Monthly Fee	\$9.00	Per Minute Rate	\$2.05	Tick if required									
<p>This option provides a US (+1) phone number that is linked directly to your satellite phone, allowing the PSTN caller to be charged at International Call rates rather than the high charges for calling the 8816 Iridium code direct. The caller pays for the standard international call to the +1 number, the Iridium account holder pays for the satellite portion, charged at the rates on this agreement.</p>														
2 - Stage Dialling	– provisioned as standard, opt out if not required.										Tick if NOT required			
<p>This service also avoids high direct PSTN charges to the Iridium phone and offers a lower cost to the Iridium user. The caller first dials +1 480 768 2500 and follows the voice prompts to connect to the Iridium phone. The caller pays for this standard international rate call. The Iridium account holder pays for the satellite portion at a cost as stated above.</p>														
onsatmail														
<p>Iridium is a low bandwidth service and does not operate efficiently with standard email services. However, onsatmail is a specialised data transfer protocol designed for data transmission over low bandwidth. onsatmail reduces connection time and uses compression to provide a fast and reliable email service over satellite connections. The software is free of charge. To download the software and access the user guide go to: https://www.theastgroup.com/uk/solutions/onsatmail</p>														
Market Sector – Please advise which market sector the service is going to be associated to, mandatory for activation														
Agriculture	Aid and NGOs	Financial Services - Banking	Cable Layer	Civil Government										
Construction	Cruise	Dredger	Education	Environmental Monitoring										
Fishing	Government Health or Education	Healthcare	Financial Services - Insurance	Leisure										
Limited Ground Test	Local Government	Manufacturing	Media	Merchant										
Military Government	Mining	National Government	Offshore Supply Vessels	Oil and Gas										
Passenger or Ferry	Retail and Wholesale Trade	Super-Yachting	Transportation and Logistics	Travel and Tourism										
Tug Boat	Utilities	If the market sector for this connection is not listed, please select nearest alternative												

Section 2: SIM Details	
SIM ID No.	(SIM Serial No. is found on your SIM Card Sheet)

Section 3: Communication Delivery Addresses

AST require email addresses to enable efficient communications. All email addresses will be treated in strictest confidence and held only in secure systems fully compliant with latest Data Protection legislation:

Billing email address

Please provide at least one email address to be used to provide you with your bill (invoice).

Notification email address

Please provide at least one email address to be used to provide you with important information regarding any changes that may affect your account such as, but not limited to, contractual communication, dispute resolution and legal matters. The first email address will be used as the default to create your account on MY AST Portal.

The default address will also be used to create an account on the AST Extranet. The AST Extranet gives you access to a complete information sharing platform that provides you with product and service related information, as well as the latest news. The email address is used to send important information such as service/portal outage notifications, network changes etc. You can unsubscribe to the AST Extranet but please consider this as you will stop receiving important notifications which may be business critical.

The notification email address will be used to provide you with product and service information, promotions, AST sponsored events and new technologies which we feel will benefit your business. If you wish to receive these communications please tick here.

Section 4: Personal Details: Invoice Address / Credit Card registered address

By completing this section, I acknowledge that this information may be used to make a search with a Credit Reference Agency, we will keep a record of that search and may share that information with other businesses.

Title:	_____	PO or Ref No:	_____
Forename(s):	_____	Company:	_____
Surname:	_____	Co Reg No:	_____
Telephone:	_____	Address:	_____
Fax:	_____		_____
E-Mail:	_____		_____
Date of Birth:	_____	Postcode:	_____

Number of years at this address: _____ **NOTE: If less than 3 years please provide a previous address on a separate sheet.**

EU VAT-registered applicants: Must provide a valid VAT number. If this is not provided VAT will be charged and proof of address will be required in the format of a copy of a bank statement or utility bill.

UK VAT-registered applicants: Must provide a valid VAT number. If this is not provided, proof of address will be required as above.

Private individuals / non-VAT registered applicants: Must provide proof of address

Bank statement

Utility Bill

VAT Number

Section 5: Payment Method

Group Invoice: If more than one system is registered by the above user, we will provide a group invoice, please tick if not required.

Payment of invoices: May be made in either Sterling or US Dollars, please tick box as appropriate. US GB
(Note: we assume \$ if not completed)

Payment of invoice by Direct Debit: Please add to my existing Direct Debit or send me a form to register for payment by Direct Debit.
(Sterling account with UK bank accounts only)

Payment of invoice by Credit Card: Please complete the section at the bottom on the agreement.

Section 6: Agreement to Terms and Conditions

By signing this document, you will be deemed to have read and accepted: -

AST Group Companies Full Terms and Conditions: <https://www.theastgroup.com/uk/networks>

If you experience difficulties accessing our Terms and Conditions a copy can be provided upon request via our Customer Service team or your Account Manager.

Our Customer Services team are available 24/7

Telephone: +44 1493 444185

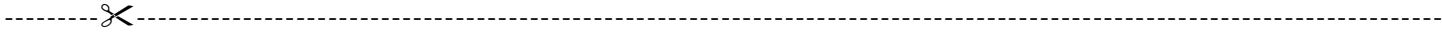
Email: customer.service@ast-uk.com

The person signing this agreement must be the customer named in the agreement, or in the case of a company, must be authorised by the company to sign contractual documents.

Signed: _____ Name: _____ Date: _____ / _____ / _____

Internal use: _____	C: _____	Internal ID: _____	
Customer Passed Credit Check? _____	Y/N _____	If No... \$ _____ Deposit Refundable after 12 month trading	Manager: _____

Please note the credit card information below this line will be shredded after the information has been entered into a secure payment system.



Payment by Credit Card	
Note:	The Credit Card detailed in this section must be registered at the address detailed in section 4. If this section is not filled in we assume you are applying for a monthly account payable on invoice.
I authorise AST Connections Ltd to debit my credit card each month for the total cost of my airtime bill.	
Credit Card Type: _____	Expiry Date: _____ / _____ Start Date: _____ / _____
Credit Card Number: _____	